

Returns and Credits

Our hope is that we provided you with the necessary product(s). We ask that when your product(s) arrive, please immediately inspect the contents of the package to make sure they meet your expectations. If your package has any discrepancies, shortages or damaged items, please contact us at 1.800.344.1550 within five (5) days of receipt. We will replace damaged or defective items and will accept and credit these product returns. Please note that product returns that occur as a result of customer error will be reviewed on a case-by-case basis. In addition, custom products are not returnable and some non-stock products may not be returnable. Please obtain a Return Authorization by calling 1.800.344.1550 within five (5) days of receipt of the order.